Asher Smidi

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Experienced IT systems professional with extensive technical expertise in managing IT infrastructure and providing high-level end-user support within the global high-tech industry. Strong experience in managing global and local IT teams, ensuring smooth operations and optimal performance. Passionate about teaching and learning, with a strong work ethic and high commitment to organizational success. Skilled in building trust-based relationships and fostering a collaborative, people-oriented environment, focused on continuous growth and development.

**Professional Experience**

**2019-2025: Microchip Technology - Manager IT systems.**

* Led an IT team across Israel and Europe.
* Mentoring employees by nurturing their development, providing ongoing learning opportunities, and offering guidance to help them succeed and grow within the organization.
* Provided global IT support for Exchange, Mail security, O365, SharePoint, Teams, VMware, AD, Servers, DNS, DHCP, DMZ, Server room maintenance (servers, VM’s, UPS, AC systems).
* Consolidated and transferred server rooms of acquired companies.
* Collaborated with cross-functional IT teams (Storage, Networking, SQL, Security, Client tech,

LANDesks

* Managed Cisco IP telephony system, computer client management, R&D lab computers,

conference room systems, IT assets, and cyber security protection.

* Procured IT equipment and managed extensive computer hardware.

**2008-2019: Microsemi - Manager IT systems.**

* Led an IT team across Israel and Europe.
* Mentored employees, providing development opportunities and guidance
* Mentored all Help desk team support in Europe and Israel, Exchange, Enterprise vault, AD, Windows servers and workstation,
* Monitored team performance and user satisfaction.
* Worked with Cisco, 3com, Symantec, Backup exec, Commvault, NetApp, VMware, Client support, Managing Firewall, Mail security, Site 2 Site VPN, and more
* Built a new Server room in Israeli site including 8 Racks, UPS, POE, Monitoring, and servers
* Managed Cisco \ 3Com IP telephony system
* Managed Cisco Wi-Fi system
* Led system migration and integration projects.
* Ensured IT compliance, ISO, Sox, IT audit, and software license management.
* Managed Thin Client and terminal machine support and maintenance.
* Cyber Security prevention and End-Point Data Protection.
* Implemented SCCM software deployment and Symantec/McAfee security solutions.
* Wide experience with computers hardware

**1999-2008: PowerDsine \ Microsemi - Expert Help Desk support**

* Provided IT support for 200 local users and 350 laptops/desktops across Israel and the US.
* Installed and configured new laptops, desktops, servers, and thin clients.
* Managed Microsoft Office, Exchange, SSL VPN, hardware, Cisco/3Com IP telephony, networking,

SharePoint, and Symantec Anti-Virus.

**Education**

* Microsoft MCSE
* NetApp
* Cisco
* Check Point – Firewall & Security
* Linux administration
* Commvault

**Military Service**

Israeli Air Force

1995-1997: Service in the Air Force Officers' Department as a Software and Training Manager

1994-1995: Encrypted Communication Systems Course - Yaba 503

**Key Skills & Expertise**

* Exchange online, Exchange on prem, VMware, Windows servers, Microsoft O365, OneDrive, MS Teams, GPO, DNS, DHCP, Active Directory, SQL, SharePoint, SCCM.
* Helpdesk Management, Service now ticketing System, and SLA.
* Firewall: Palo Alto, Checkpoint, Fortinet
* Mail security and client protect: McAfee, Symantec, Cisco, Microsoft
* Networking, Cisco, 3Com, MPLS, WAN, LAN, VPN. SSL VPN. VLAN. Cisco Any connect. MFA. DUO security
* NetApp, Data Management and Data Recovery.
* Cisco and 3Com IP Telephone Systems
* IT Asset Management, IT Compliance, Software Licenses.
* Conference room management and planning
* IT equipment procurement: Servers, NetApp, Network and security, Desktop, Laptop, Software
* Backup management: DRP, NetApp SnapVault, Symantec Backup Exec, Commvault

**Languages:** Hebrew, English

**More about me:**

Dedicated person, with a strong ability to work well in a team. Excellent interpersonal skills. I enjoy sharing knowledge and helping to train and guide others, while focusing on learning and professional advancement. Excellent in teamwork and has a high capacity for self-learning, which allows me to grow and face new challenges

Strives for excellence and completes tasks in the best possible way. Very active socially and in activities such as strength training in the gym, sports, traveling in Israel and abroad, loves to experience different cultures and enjoys meeting new people and making new connections.